

# Advanced Coaching Program Phase II: Interactive eLearning Experience



A learning program for **supervisors and managers working in Child Welfare or Juvenile Justice.**

## ABOUT

This eLearning program requires learners to watch videos demonstrating best-case practice coaching scenarios and practice through immersive experiences. During the training, learners self-assess their understanding of the coaching skills and coaching process by answering a series of knowledge-based questions. This eLearning training is self-paced, which provides learners time to reflect on the coaching scenarios and the skills demonstrated within them. Before attending this eLearning training, learners must complete all course prerequisites listed below.

## BENEFITS

Learners will:

- Deepen their understanding of the coaching process by watching best-case practice examples and gain practice through immersive experiences.
- Be able to self-assess their understanding of the coaching skills and how they are used in the coaching process.
- Be able to self-identify areas of strength and/or development in utilizing the coaching skills and coaching process to better support their professional development.

## COMPONENTS

Once enrolled in the course, learners will complete:



A two-hour eLearning course.



Completion of all components is necessary to receive a Certificate of Completion.

## PREREQUISITES

Prior to attending this course, learners are required to have completed:

- The Building Coaching Competency learning program offered through the ACS Workforce Institute (instructor-led or virtual).
- At least one Coaching Collaborative offered through the ACS Workforce Institute (instructor-led or virtual).
- All components of the Advanced Coaching Program Phase I: Skill Refresher Series (instructor-led or virtual):
  - Accountability
  - Feedback
  - Presence & Listening
  - Questioning
  - Reflecting & Clarifying

## CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

## REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at [Wihelpdesk@acs.nyc.gov](mailto:Wihelpdesk@acs.nyc.gov) or call (212) 748-1898.

## ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

Visit our website at [www.nycacstraining.org](http://www.nycacstraining.org)

