



A learning program for **supervisors and managers working in Division of Child Protection (DCP).**

ABOUT

This eLearning program provides an overview of Applications' role in the ACS Collaborative, Assessment, Response & Support (CARES) approach, focusing on how risk aversion and implicit bias play a part in deciding which track to assign a referral received from the Statewide Central Register (SCR). Additionally, learners are trained that there is a collaborative process when they are unsure of which track to assign a referral. Before attending this eLearning training, learners must complete an online pre-test.

BENEFITS

Learners will:

- Be able to explain the Applications' role as first line of assessment of referral assignment.
- Be able to identify cases that should be assigned to CARES using the criteria.
- Be trained to explore how risk aversion and implicit bias play a part in decision making.
- Be able to demonstrate how to collaborate with the CARES Child Protective Service (CPS) team when making referral assignment decisions.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A 30-minute eLearning course.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at Wihelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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