



A learning program for **FTC facilitators working in ACS or provider agencies.**

ABOUT

This eLearning program provides an opportunity for learners to receive additional input from ACS and provider agency administrative staff on critical decisions. This eLearning program describes the decision-making process in Family Team Conferences. The program details the circumstances and timing around when a management review is initiated, who is involved and the steps in the review process. This training also provides clarity about the facilitator's role and identifies key skills to be applied in the multi-step review process.

BENEFITS

Learners will:

- Recognize how the conference process supports decision-making around safety and risk.
- Be trained to identify and apply knowledge of factors associated with child safety, risk and protective capacity to case-level decision making to achieve safety, placement stability, permanency and well-being.
- Be trained how to help family members, Child Welfare staff and other learners understand the management review process.

COMPONENTS

Once enrolled in the course, learners will complete:



A 30-minute eLearning course.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at WIhelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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