

# Micro-Video 6: Case Closure



A learning program for **all staff working in Child Welfare.**

## ABOUT

This micro-video examines the collaborative approach between the family and a Collaborative Assessment, Response, Engagement & Support (CARES/FAR) specialist at case closure. Learners examine how to use the closing process to support a family's success and how to successfully transition the family to a service provider if necessary.

## BENEFITS

Learners will:

- Understand what partnership looks like when closing a case.
- Learn how to use the "warm handoff" process to broker a successful transition if the family is referred to a service provider.

## COMPONENTS

Once enrolled in the course, learners will complete:



A six-minute micro-video.



Completion of all components is necessary to receive a Certificate of Completion.

## PREREQUISITES

There are no prerequisites for this course.

## CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

## REGISTRATION

Register for this course by logging in to **Cornerstone**, browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at [Wihelpdesk@acs.nyc.gov](mailto:Wihelpdesk@acs.nyc.gov) or call (212) 748-1898.

