



A learning program for **Division of Child Protection (DCP) staff including Child Protective Specialists, managers, supervisors and deputy directors.**

ABOUT

This learning program prepares learners to apply the principles and techniques of solution-focused casework practice within the Collaborative, Assessment, Response and Support (CARES)/ Family Assessment Response (FAR) casework context.

Learners engage in family-led activities aimed at strengthening their ability to partner with families in the solution-building process, including finding resources that support the family's overall well-being and targeted child welfare outcomes. Additionally, learners explore the Tools of Interest paradigm, Maslow's Hierarchy of Needs, and the technique of mapping family needs. Before attending this virtual, instructor-led training, learners must complete all course prerequisites listed below and an online pre-test.

BENEFITS

Learners will:

- Learn how to use solution-focused framework and its techniques in case assessments, case engagement, and throughout all CARES/FAR case activities to better understand the needs and dynamics of the family.
- Adopt practices in Exploring for Exceptions that will lead to achievable and definable goals for families.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A full-day, virtual, instructor-led training.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

Prior to attending this course, learners are required to have completed:

- Family Assessment Response CBT (Computer-Based Training).
- All components of the CARES/FAR: Process and Practice learning Program.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Staff development coordinators will contact DCP staff during their assigned enrollment period to coordinate registration.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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