

Micro-Video 5: Collateral Contacts



A learning program for **all staff working in Child Welfare.**

ABOUT

This micro-video helps learners examine collateral contacts. Learners explore methods of engaging collateral contacts and the difference between collateral and mandated contacts.

BENEFITS

Learners will:

- Define collateral contacts.
- Be able to collaborate with families when engaging collateral contacts.

COMPONENTS

Once enrolled in the course, learners will complete:



An eight-minute micro-video.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Register for this course by logging in to **Cornerstone**, browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at **WIhelpdesk@acs.nyc.gov** or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

A state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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