

Collaborative Assessment, Response, Engagement And Support (CARES)/Family Assessment Response (FAR)



A learning program for **staff working in Child Protection**.

ABOUT

This learning program is New York State's alternative approach to providing child protection that enables families to assist in assessing for child safety and family needs, find solutions to meet those needs, and increase their ability to care for their children. With CARES/FAR, Child Protection staff work in partnership with families to address problems that could affect child safety. CARES/FAR does not require an investigation, determination of allegations, and individual culpability of families reported to the State Central Registry (SCR). This program also functions as a racial equity strategy to address disproportionality and disparity for low-to-moderate risk Black and Latinx families that become known to the SCR. Before attending this instructor-led training, learners must complete an online pre-test.

BENEFITS

Learners will:

- Learn how to identify and respond to individual family strengths and service needs.
- Gain understanding in how to support families to develop the skill set necessary to engage their community directly when problems arise, or crises occur prior to intervention by N.Y. State Child Protective Services (CPS).
- Learn how to engage families to develop and enhance skills to identify their own strengths and challenges.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A six-day, instructor-led training for direct care staff OR a seven-day, instructor-led training for supervisors.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

The program also includes follow-up coaching support to ensure effective implementation. Learners are not required to have prior formal coaching experience or training.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Register for this course by logging in to **Cornerstone**, browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at WIhelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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