

Beyond the Case: Your Voice in Child Fatality Review



A learning program for **direct care staff working in the Division of Child Protection (DCP)**.

ABOUT

This micro-video familiarizes learners with the Child Fatality Review Process. Learners observe what they might encounter if they are invited to a Human Factors Debriefing (HFD).

The eLearning details the steps of the safety science-aligned Systemic Child Fatality Review Process, which emphasizes the importance of learners' participation in case reviews. It also examines how the process informs systemic improvement over individual blame and how it contributes to organizational learning, continuous improvement, staff wellness and improved family outcomes.

BENEFITS

Learners will:

- Gain insight into the importance of participating in the systemic child fatality review
- Understand the value of their participation in Human Factors Debriefing interview that helps to inform systemic change.
- Use safety science as a foundation for system accountability that contributes to better outcomes for staff, youth and families.

COMPONENTS

Once enrolled in the course, learners will complete:



A 10-minute micro-video.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Division of Child Protection staff can reach out to their Staff Development Coordinator (SDC) to register.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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