

Using Coaching to Advance Motivational Interviewing (MI)



A learning program for supervisors at contracted **Family Services providers (Prevention services) who are participating in the MI Connect initiative.**

ABOUT

This learning program equips supervisors with the knowledge and skills necessary to support staff in applying Motivational Interviewing (MI) with the families they serve.

The course focuses on the supervisor's use of coaching to strengthen staff's ability to recognize and use MI. Learners review videos and participate in real-world scenarios to practice MI-consistent approaches, coaching strategies and develop personalized action plans to reinforce staff skill development.

BENEFITS

Learners will:

- Understand MI principles and strategies to support staff in their practice.
- Identify and practice techniques to support staff use of MI.
- Distinguish between MI-consistent and MI-inconsistent communication.
- Practice coaching and feedback strategies aligned with MI-consistent approaches.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A one-day, instructor-led workshop.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

Prior to attending this course, learners are required to have completed all components of Foundations of Motivational Interviewing: Communicating to Build Partnerships, Foundations of Motivational Interviewing: Practicum and Building Coaching Competency.

CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is **3.0 contact hours/.3 CEUs**. CEU credit is contingent upon completion of all course components.

REGISTRATION

Register for this course by logging in to **Cornerstone**, browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at Wihelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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