



A learning program for **direct service staff at contracted Family Services providers (Prevention services) who are participating in the MI Connect Initiative.**

ABOUT

This learning program strengthens targeted Motivational Interviewing (MI) skills for direct-service staff, focusing on the use of open-ended questions to guide conversations with parents, caregivers, families, and youth. It better equips learners to engage, partner with and support families in making positive changes. Building on the foundational MI courses, participants learn to differentiate between closed and open-ended questions and practice using MI-consistent questions and prompts to evoke change talk.

Through practice opportunities, learners gain the ability to facilitate motivational conversations and help individuals explore their values, goals, challenges and potential solutions.

BENEFITS

Learners will:

- Clearly distinguish between closed and open-ended questions to enhance the quality of conversations.
- Use MI-consistent, open-ended questions and open prompts to draw out strengths, motivations, and change talk from parents, caregivers, families and youth.
- Apply open-ended questions to facilitate collaborative, motivational conversations that support individuals in exploring values, goals and next steps.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A two-hour, instructor-led training.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

Prior to attending this course, learners are required to have completed all components of Foundations of Motivational Interviewing: Communicating to Build Partnerships, Foundations of Motivational Interviewing: Practicum and MI Skills Check.

CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is **2.0 contact hours/.2 CEUs**. CEU credit is contingent upon completion of all course components.

REGISTRATION

Register for this course by logging in to **Cornerstone**, browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at Wlhelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

