



A learning program for **direct service staff, supervisors and managers working in ACS and ACS provider agencies.**

## ABOUT

This learning program promotes the permanency and well-being of LGBTQIA+ (Lesbian, Gay, Bisexual, Transgender, Questioning, Intersex, Asexual and many more) young people involved with the Child Welfare and Juvenile Justice systems. Learners discuss the experiences of LGBTQIA+ young people and practice creating affirming environments and responses for them and their families. ACS policy requires all staff who have contact with families and children to complete this course. Upon completion, staff are required to complete LGBTQIA+ Refresher: Improving Outcomes for LGBTQIA+ Young People once every two years. Before attending this virtual instructor-led training, learners must complete an online pre-test and an eLearning training.

## BENEFITS

Learners will:

- Demonstrate behaviors that cultivate LGBTQIA+-affirming and inclusive environments.
- Apply practices aligned with ACS' affirming policies to affirm and support LGBTQIA+ young people.
- Recognize biases — language, behaviors and attitudes — that undermine the identity of LGBTQIA+ young people.
- Implement strategies to support parents, foster parents and caregivers in managing challenges with LGBTQIA+ young people.
- Employ effective, evidence-based practices that improve the outcomes for LGBTQIA+ young people.

## COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A 20-minute eLearning course.



A one-day, virtual, instructor-led workshop.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

## PREREQUISITES

There are no prerequisites for this course.

## CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is 5.5 contact hours/0.55 CEU. CEU credit is contingent upon completion of all course components.

## REGISTRATION

Division of Child Protection staff can reach out to their Staff Development Coordinator (SDC) to register. All others can register in **Cornerstone**, by browsing for the course name and completing all information. For more information about the ACS Workforce Institute, please contact the Help Desk at [Wlhelpdesk@acs.nyc.gov](mailto:Wlhelpdesk@acs.nyc.gov) or call (212) 748-1898.

