

Case Review for Managers: Synthesizing Information



A Learning Program for **managers, supervisors and deputy directors working in Child Protection, Prevention or Foster Care services.**

ABOUT

This learning program focuses on how to effectively review cases through an investigative perspective. During the training, learners develop skills to provide meaningful case-specific guidance to staff and assure prompt and appropriate follow-up. Led by expert investigators, this course utilizes real cases for in-depth examination and group discussions. Special attention is given to strengthening the roles of managers and supervisors in child protection. Before attending this instructor-led training, learners must complete all course prerequisites listed below and an online pre-test.

BENEFITS

Learners will:

- Strengthen their ability to thoroughly assess and verify direct service workers' decisions on safety for children through gathering all past and present information related to the case.
- Identify key next steps based on review, and properly guide and support direct service workers in safety planning.
- Learn how to support and strengthen critical thinking skills.
- Employ strategies to assure follow through.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A two-day, instructor-led workshop.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

Prior to attending this course, learners are required to have completed:

- The Building Coaching Competency learning program offered through the ACS Workforce Institute or equivalent (instructor-led or virtual).

CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is 13 contact hours/1.3 CEUs. CEU credit is contingent upon completion of all course components.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at WIhelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

Visit our website at www.nycacstraining.org

