



A learning program for **direct service staff and supervisors working in Child Protection.**

ABOUT

This learning program focuses on the importance of using critical thinking skills and Motivational Interviewing techniques to gather information and make accurate assessments of children and families. The program uses game-playing elements to advance these skills by providing learners with hands-on opportunities to use Motivational Interviewing skills and apply the five steps of the critical thinking process to conduct investigations and make informed decisions in a child welfare context. Learners practice organizing and synthesizing the available information about a situation and formulating multiple hypotheses to rule in, rule out, or create new hypotheses in order to make the most informed decision and act based on the decision made. Before attending this instructor-led training, learners must complete all course prerequisites listed below and an online pre-test.

BENEFITS

Learners will:

- Strengthen their motivational interviewing and critical thinking skills when conducting investigations.
- Enhance their engagement skills to develop rapport with families and collateral sources to gather information.
- Develop skills to recognize gaps in information gathered and identify the appropriate source(s) to make accurate assessments.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A one-day, instructor-led workshop.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

Prior to attending this course, learners are required to have completed the Motivational Interviewing learning program offered through the ACS Workforce Institute or equivalent.

CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is 6.5 contact hours/0.65 CEUs. CEU credit is contingent upon completion of all course components.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at WIhelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

Visit our website at www.nycacstraining.org

