



A learning program for **supervisors working in Child Protection, Prevention or Foster Care services.**

## ABOUT

This training program provides supervisors an opportunity to build and reinforce leadership skills and insight, as well as apply these skills to their responsibilities in leading best practice. The course has six modules: The Roles of a Supervisor, The Supervisor as a Leader, The Functions of Supervision, Application of the Kadushin Model of Administrative Supervision, Application of the Kadushin Model of Educational Supervision and Application of the Kadushin Model of Supportive Supervision.

The overarching topics applied to supervisors' everyday practice include Leadership, Coaching, Decision-Making, Communication, Building a Teamwork Culture, Developing Goals and Strategies and Managing Change. The modules begin with reminding participants of foundational basics using case-related examples and/or activities. New ideas and methods are further introduced and explored through the lens of case scenarios and simulated practice activities.

## BENEFITS

Learners will:

- Identify roles, responsibilities and expectations of a supervisor.
- Identify what is required to manage the workflow and workforce of a Child Welfare team.
- Build a culture of purpose, motivation and collaboration through effective leadership skills.
- Ensure that casework achieves the mission and goals of ACS, and that work is completed accurately and within timelines.
- Support the development, well-being and safety of their team.

## COMPONENTS

Once enrolled in the course, learners will complete:



A five-day, virtual, instructor-led workshop.



Completion of all components is necessary to receive a Certificate of Completion.

## PREREQUISITES

There are no prerequisites for this course.

## CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

## REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the James Satterwhite Academy, please email [JSARegistration@acs.nyc.gov](mailto:JSARegistration@acs.nyc.gov).

## ABOUT JAMES SATTERWHITE ACADEMY

The ACS James Satterwhite Academy focuses on establishing the foundations of fundamental practices for newly hired direct service staff and supervisors. The ACS Workforce Institute provides ongoing, professional skills development of direct service staff and supervisors at ACS and its many partner agencies across the child welfare and juvenile justice sectors.

Visit our website at [www.nycacstraining.org](http://www.nycacstraining.org)

