

Virtual Engagement of Children, Youth, and Families: Gathering Information to Support Assessments and Informed Decision Making



A learning program for **direct service staff, supervisors and managers working in Foster Care services.**

ABOUT

This learning program provides learners with tips and strategies necessary to virtually gather information in situations where face-to-face contact is not viable. During this training, learners engage in a simulation to practice skills and strategies that support strengths-based engagement and virtually gathering information to guide assessments and informed decision making. Before attending this virtual, instructor-led training, learners must complete all course prerequisites listed below.

BENEFITS

Learners will:

- Observe a virtual engagement demonstration.
- Engage in a simulation to reinforce and receive feedback on virtual engagement skills.

COMPONENTS

Once enrolled in the course, learners will complete:



Completion of two virtual modules and attendance at virtual sessions will be verified and captured in Cornerstone.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

Prior to attending this course, learners are required to have taken Motivational Interviewing: A Strengths-Based Practice. Learners are required to have access to audio and video capabilities to successfully participate in this course. Learners must complete Module 1 prior to attending Module 2.

CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is **3 contact hours/0.3 CEUs**. CEU credit is contingent upon completion of all course components.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at Wihelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

Visit our website at www.nycacstraining.org

