



A learning program for **any staff who would like to familiarize themselves with the ACS Family Team Conferencing approach.**

## ABOUT

This eLearning program introduces learners to the Integrated Family Team Conferencing model used by ACS and its provider agencies. The program describes the model's purpose, goals, values and benefits; the various conference types; and learners' roles in the six-stage process as facilitated by ACS and prevention and foster care agencies. This training provides opportunities for the learner to reinforce their learning through self-assessments and by applying their newfound knowledge to a case scenario.

## BENEFITS

Learners will:

- Be able to recognize the continuum of family team conferences during the life of a case.
- Understand the importance of the six-stage conference process and each stage's objectives.
- Be trained about the roles involved in the Family Team Conference process (e.g., facilitator, service providers, family members, parent advocate, community representatives, community stakeholders, etc.)

## COMPONENTS

Once enrolled in the course, learners will complete:



A 30-minute eLearning course.



Completion of all components is necessary to receive a Certificate of Completion.

## PREREQUISITES

There are no prerequisites for this course.

## CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

## REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at [Wihelpdesk@acs.nyc.gov](mailto:Wihelpdesk@acs.nyc.gov) or call (212) 748-1898.

## ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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