



A learning program for **all direct service staff, supervisors and managers, as well as any staff member working at the Children's Center who may supervise family visits.**

ABOUT

This eLearning program provides learners with the foundational knowledge and skills needed to supervise safe and productive family time at the ACS Nicholas Scoppetta Children's Center. This training introduces learners to the best practices for planning, supervising and post-visit processing of family time through interactive case scenarios. The course highlights key components of the ACS Family Visiting Policy and includes resource documents to support learners in applying new knowledge on the job.

BENEFITS

Learners will:

- Recognize how quality family time supports child and family well-being, as well as the achievement of reunification or permanency.
- Be able to explain best practices of planning for, supervising and conducting post-visit processing of family time.
- Be able to describe and document what is observed during family time.

COMPONENTS

Once enrolled in the course, learners will complete:



A 30-minute eLearning course



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at WIhelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that supports child welfare and juvenile justice direct service staff and strengthens their skills as they support and strengthen New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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