

# Collaborative Casework Practice for Families Under Court Ordered Supervision



A learning program for **direct service staff and supervisors working in Child Protection or Prevention Services.**

## ABOUT

This eLearning program provides learners with an overview of the Court Ordered Supervision (COS) process. Learners explore the roles and responsibilities of the Family Services Unit (FSU) and Prevention Service staff in the COS process — and best practices to promote collaboration between both groups. Additionally, learners review specific points in the life of a COS case where collaboration and communication between FSU and Prevention Services are essential.

## BENEFITS

Learners will:

- Receive an overview of the COS process and the role FSU and Prevention Services play in it.
- Explore best practices for the collaborative relationship between FSU and Prevention Services.
- Discover the benefits of fostering collaboration between FSU, Prevention Services, and other relevant stakeholders.

## COMPONENTS

Once enrolled in the course, learners will complete:



A 15-minute eLearning course.



Completion of all components is necessary to receive a Certificate of Completion.

## PREREQUISITES

There are no prerequisites for this course.

## CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

## REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at [Wlhelpdesk@acs.nyc.gov](mailto:Wlhelpdesk@acs.nyc.gov) or call (212) 748-1898.

## ABOUT ACS WORKFORCE INSTITUTE

A state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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