

Mandated Reporter Training: Identifying and Reporting Child Abuse and Maltreatment



A learning program for **all mandated reporters — those who are required to report any and all suspected cases of child abuse or maltreatment/neglect that they are aware of.**

ABOUT

This eLearning program addresses legal definitions, indicators of abuse and maltreatment/neglect, including indicators in a virtual environment, implicit bias in decision-making, adverse childhood experiences (ACEs), trauma-informed practice, how to make a report to the New York Statewide Central Register for Child Abuse and Maltreatment (SCR), what happens after making the call, and confidentiality and immunity issues. Learners engage in interactive exercises where they apply what they have learned.

This is the New York State Office of Children and Family Services (OCFS) course that is available through Cornerstone. It is the only course which meets the requirements for mandated reporters contained in Part JJ of Chapter 56 of the Laws of 2021.

BENEFITS

Learners will:

- Understand how to effectively report child abuse or maltreatment/neglect to the SCR.
- Be able to evaluate situations and determine whether there is reasonable cause to suspect child abuse or maltreatment/neglect.
- Be able to identify the physical and behavioral indicators commonly associated with child abuse and maltreatment/neglect.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A two-hour eLearning course.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

There are no CEUs associated with this course.

REGISTRATION

Register for this course by logging in to [Cornerstone](#), browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at Wihelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

A state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.

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