

Building Coaching Competency Instructor-Led Training



A learning program for **supervisors and managers working in Child Welfare or Juvenile Justice, or anyone who has the responsibility to guide and continually improve the performance of direct service staff.**

ABOUT

This learning program is designed to introduce the framework of the coach approach and provide opportunities to practice and receive feedback. Learners discover how to utilize the skills of the coach approach, support the implementation of coaching in supervision, and build a coaching culture throughout Child Welfare and Juvenile Justice. They gain insight into their strengths and areas of development by completing a self-assessment around each of the six coaching skills. Before attending the instructor-led training, learners must complete an online pre-test and eLearning module.

BENEFITS

Learners will:

- Understand how consistent use of the coaching skills and process contributes to the long-term professional development of supervisors and staff.
- Practice strategies that create a collaborative, strengths-based culture to support their staff.
- Discover how integrating coaching strategies into supervision builds confidence, boosts morale, and encourages critical thinking skills among staff members.

COMPONENTS

Once enrolled in the course, learners will complete:



An online pre-test.



A 30-minute, eLearning course.



A two-day, instructor-led training.



An online post-test.



Completion of all components is necessary to receive a Certificate of Completion.

PREREQUISITES

There are no prerequisites for this course.

CONTINUING EDUCATION UNITS

The New York City Administration for Children's Services is recognized by the New York State Education Department's State Board for Social Work as an approved provider of continuing education for licensed social workers #SW-0402. This course is 11.5 contact hours/1.15 CEUs. CEU credit is contingent upon completion of all course components.

REGISTRATION

Register for this course by logging in to **Cornerstone**, browse for the course name and complete all information. For more information about the ACS Workforce Institute, please contact the Help Desk at Wihelpdesk@acs.nyc.gov or call (212) 748-1898.

ABOUT ACS WORKFORCE INSTITUTE

The ACS Workforce Institute (WI) is a state-of-the-art professional development institute that strengthens skills and provides support to child welfare and juvenile justice direct service staff as they strengthen and support New York City's families and children. Through partnership with the City University of New York (School of Professional Studies and the Hunter College Silberman School of Social Work), the ACS Workforce Institute offers professional learning initiatives that move beyond the classroom to enhance skill development for new and seasoned ACS and provider agency staff.